

## 10. Bookstore Accounts:

Only students carrying a tentative credit on their student account will have an account opened automatically at the College's bookstore one week prior to the start of classes. The bookstore account will remain open until all financial aid is disbursed to the College and refunds are processed. Students can charge books to their bookstore account by using their student ID card at the Cedar Crest College Bookstore.

## 11. Refund Checks and eRefunds:

Refunds will automatically be issued to students once all financial aid is disbursed to the College. Current College policy allows only for refund checks to be **mailed** to the current billing address on file — students may not pick up refund checks. Refunds are issued within 14 days of the date the funds are received by the College and credit balance created.

To enroll in eRefunds, log on to [my.cedarcrest.edu](http://my.cedarcrest.edu) and navigate to Student Financial Services under quick links. Then click on Transact Integrated Online System, Go to Transact, MyAccount, then Direct Deposit Refund.

## 12. FERPA (Family Educational Rights and Privacy Act Information):

The College provides annual notification of the required information concerning our compliance with the Family Educational Rights and Privacy Act (FERPA) in the Cedar Crest College Student Handbook. Please refer to The Student Handbook for detailed information. This document is a brief summary of student rights under the Act.

In accordance to the Department of Education's "Family Educational Rights and Privacy Act" (FERPA), written permission from the student is required in order for Cedar Crest College to be able to provide information regarding student's financial aid, student accounts and academic information to third parties, including parents and/or spouse.

The form to request permission is available by logging on to [my.cedarcrest.edu](http://my.cedarcrest.edu). Click on current students tab, select FERPA Release Form.

## Important Contact Numbers:

Adult and Graduate Education  
**610-740-3770**

Bookstore  
**610-740-3775**

Finance/Cashier  
**610-606-4666 ext. 3332**

Registrar's Office  
**610-740-3765**

Academic Services  
**610-606-4628**



CEDAR CREST  
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Student Financial Services

100 College Drive, Allentown, PA 18104  
Phone: 610-606-4602 | Fax: 610-606-4653  
[financialservices@cedarcrest.edu](mailto:financialservices@cedarcrest.edu)  
[www.cedarcrest.edu](http://www.cedarcrest.edu) | [my.cedarcrest.edu](http://my.cedarcrest.edu)

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CEDAR CREST  
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Student Financial Services

## 1. Navigating my.cedarcrest.edu for Student Financial Services:

- Login on to my.cedarcrest.edu
- Select Student Financial Services under Quick Links

## 2. Student ebills:

Each semester you will receive an email notification that you have an ebill waiting in the Transact portal. You will also receive monthly ebills to your Cedar Crest email account.

In order for a parent, spouse or third party to receive copies of the invoices and make payments, the student must authorize this access through Transact.

### To allow a parent, spouse or third party to view Cashnet:

1. Student must log on to my.cedarcrest.edu and navigate to Student Financial Services under Quick Links.
2. Then click on Transact Integrated Online System. Go to Transact.
3. Under MyAccount, then under Payers, click Send a Payer Invitation.

## 3. Cashnet Online System:

Cashnet is our online system that enables students to make online payments to their student account. Students may also sign up for an EZ Pay Plan, view their online invoices, and sign up for eRefunds using Cashnet.

## 4. Payments:

Cedar Crest College accepts credit and e-check payments through our Transact Online system. The College accepts Visa, MasterCard, Discover and American Express. A non-refundable convenience fee of 2.85% will be assessed to all credit/debit card payments. There are no fees to make eCheck payments online.

You can also mail your payment directly to Cedar Crest College, Student Financial Services, 100 College Drive, Allentown, PA 18104. Check or cash payments can be made directly at the Cashier's Window located on the second floor of Blaney Hall.

## 5. EZ Pay Plans:

The College offers a no-interest payment plan called

the EZ Pay Plan, which allows families to budget a semester's balance. Monthly payments are due by the 20th of the month. Families can self-enroll through the student's my.cedarcrest.edu account to pay any portion of the semester amount due through this plan. There is an enrollment fee of \$25 per semester to use this plan.

**Important:** If you are not enrolling for the full semester balance, you will need to enroll for an EZ Pay Plan by contacting the Student Financial Services at 610-606-4602.

## 6. Federal Direct Stafford Loan Confirmation:

If your financial aid award includes a Federal Direct Stafford Loan, you will need to complete the Federal Direct Stafford Loan Confirmation. This confirmation will allow you to accept, reduce or cancel your loan(s). If your award does not include a Federal Direct Stafford Loan (because you did not indicate you wished to borrow, or have not borrowed in the past) and you would like to initiate this loan, please contact Student Financial Services.

Loan confirmation can be found by logging on to my.cedarcrest.edu. Under Quick Links, select Student Financial Services, then select Loan Confirmation and complete Step 1.

If you are a first time Federal Direct Stafford Loan borrower at Cedar Crest College, you will need to complete Step 2 Federal Direct Stafford Loan Entrance Counseling and Step 3 Federal Direct Stafford Loan Master Promissory Note (MPN) by using your new FSA ID.

## 7. Private Educational Loans (Student or Parent):

### • Student

These are private education loans in the student's name and should be investigated carefully regarding all terms, including fees, interest rate (variable versus fixed), adjustments, etc. Students must have a credit-worthy co-signer to qualify. The maximum amount that may be borrowed is the school's cost of attendance minus any other financial aid. For some loan programs, principal and interest may be deferred while the student is enrolled in school at least half-time. Fees and interest rates for these

types of programs vary greatly and depend upon the credit criteria of the borrower (student) and co-signer. The College has a list of private educational loans available at my.cedarcrest.edu or by going to www.elmselect.com.

### • Parent or Other

These are private parent education loans a parent or other eligible non-student individual (grandparent, aunt, uncle or anyone willing to take the loan on the student's behalf) may borrow and should be investigated carefully regarding all terms including fees, interest rate (variable versus fixed), adjustments, etc. The parent or other borrower must be credit-worthy. If the borrower is not credit-worthy, a co-borrower may be needed to qualify. The maximum amount that may be borrowed is the school's cost of attendance minus any other financial aid. Fees and interest rates for these types of programs vary greatly and depend upon the credit criteria of the borrower and co-signer. The College has a list of private parent educational loans available at my.cedarcrest.edu or by going to www.elmselect.com.

## 8. Tuition Deferment:

Students using Employer Tuition Deferment must have their semester Tuition Deferment Form **completed and submitted** to Student Financial Services by the semester tuition due date. Any portion not covered by deferment must be paid by the semester tuition due date. The Employer Benefit Application (required the **first time** a student utilizes the Employer Tuition Deferment process, or if benefits change) must be completed and on file by the semester tuition due date. These forms are available by logging on to my.cedarcrest.edu. Under Quick Links, select Student Financial Services, then Tuition Deferment Forms.

## 9. Commuter Meal Plan:

Commuter Meal Plans are available for all commuter students. Information on these meal plans can be found by logging on to my.cedarcrest.edu. Under Quick Links, select Student Financial Services, then select meal plans.